Responsible Sourcing Policy

SSP Group is committed to ensuring that all products provided to its customers and consumers are of consistent quality, safe and fit for purpose. As a minimum, our sourcing will comply with the relevant safety standards, Codes of Practice and standards relevant to the countries in which we operate.

We are committed to maintaining high standards of animal welfare and, as a result, we endorse the ‘Five Freedoms’ concept proposed by the Farm Animal Welfare Council (FAWC). These five freedoms are: freedom from thirst, hunger and malnutrition; freedom from discomfort; freedom from pain, injury or disease; freedom from fear and distress; and freedom to display most normal patterns of behaviour. We require that our suppliers of meat comply with appropriate legal standards, have full traceability, and use licensed slaughter premises.

We require that our suppliers of meat comply with appropriate legal standards, have full traceability, and use licensed slaughter premises.

We are committed to working to improve the conditions for broiler chickens and we have now adopted the European Chicken Commitment (ECC). The ECC is a set of six aspirational standards that focus on a transition to breeds with better welfare outcomes, increased living space, greater environmental enrichment and more humane stunning methods. SSP will work with our suppliers to ensure that 100% of the chicken meat we source for our proprietary brands in Europe meets the standards set out in the European Chicken Commitment by 2026.

We recognise our responsibility to help protect against over-fishing. As a result, we seek to buy fish from well-managed marine sources and we do not use any fish on the Marine Conservation Society’s (MCS) Fish to Avoid List.

We are committed to supporting third world farmers and their communities and therefore seek to buy products which are certified as having been produced in accordance with ethical and sustainable standards, for example, under the Fairtrade or Rainforest Alliance certification schemes. This applies particularly, but not exclusively, to our purchasing coffee and tea.

We recognise the importance of supporting national production of fresh produce and meat. Equally, as a global business we also purchase a wide range of products from a large supply base, spread across many countries. Subject to customer demand and availability we will seek to support national growers and suppliers, avoiding use of air freight where possible, and also looking for opportunities to use seasonal fresh produce within our menus. We will also ensure that nationally sourced goods are given fair consideration in our product tender process, alongside other factors such as quality and price.

Palm oil is used in a wide variety of the foods we sell, and we recognise the negative impact which oil palm cultivation can have on the environment. We are supporters of Roundtable on Sustainable Palm Oil (RSPO) and we are working towards the objective that SSP’s proprietary products should contain only RSPO certified sustainable palm oil.

Our responsible sourcing policy defines the standards which we expect our purchasing and menu development teams across the world to meet when sourcing ingredients for our proprietary brands. We train our global purchasing teams on the policy and communicate our sourcing standards to our suppliers, with regular reviews to monitor progress and ensure ongoing compliance.
This policy applies to all SSP own-brand operations worldwide.

This policy will be reviewed by the Board on an annual basis. Group Chief Executive, Simon Smith, has overall accountability for ensuring compliance with the Responsible Sourcing Policy. Group Chief Financial Officer, Jonathan Davies, is responsible for overseeing the implementation and management of the policy and keeping the Board advised on compliance. Each Country Purchasing Director is then accountable for implementing the policy in each operating country.

Updated: September 2019