

November 2009

Selected latest news from SSP

Our business

- **SSP UK Air** scored over 92% in the latest **Burger King Operations Excellence Review**. Meanwhile, Burger King Arlanda scored 93% in its latest survey, and is now Restaurant of the Year for BK Scandinavia. As one of five of Sweden's BK restaurants with a Certified Restaurant Trainer on its team, the unit is used to train and educate new BK staff.

Egypt

- **Burger King, Hippopotamus, Oriental Gourmet, Gino's ToGo, CUP&CINO, Caffè Ritazza, Upper Crust and Yum Cha** are among the brands that are now welcoming their first customers at **Cairo International Airport's** new third terminal. SSP manages approximately 85% of the food and beverage business at the new terminal.

Belgium

- SSP has opened a new **Coffee Club** outlet at **Brussels Midi Station**.

France

- **Starbucks** has made its first appearance at a French airport at Terminal 1 of **Paris-Charles de Gaulle Airport**.

Finland

- Finland's **My City Helsinki** bar and restaurant has opened, along with a Go Cafe and the bar Delight at **Helsinki-Vantaa's** Terminal 1. SSP will also open its first Spa at Helsinki in December.

- SSP Finland Lounge Manager Anna Rautapalo received a Service Star award from Finnair. This is the first time a person who is not a Finnair employee has been recognised in the annual awards.

UK

- SSP UK has opened a new **Caffè Ritazza** at **Leeds Bradford International Airport**.
- The new look for **Millie's Cookies** has been unveiled at Newcastle's Metro Centre, Manchester's Trafford Centre, White City, and Bristol's Cabots Circus Shopping Centre. The company has also opened a new Millie's Cookies, together with an Upper Crust in The Vault at London Bridge Station.
- **Camden Food Co** is one of 19 trail-blazing catering brands currently trialling a UK Government initiative with the **Food Standards Agency**.
- **SSP UK** has joined forces with children's toy designer Leapfrog to open an interactive play area in The Real Food Company at Manchester Airport's Terminal 1.

Germany

- Germany's latest **Gosch** seafood restaurant has opened at **Cologne Central Station**.
- SSP is opening its first **Starbucks** at a German location at **Frankfurt Airport**.

Switzerland

- A new **Caviar House & Prunier Seafood Bar** has opened at **Zurich Airport**.
- SSP **Switzerland** has opened a **Bonne Journée** outlet at **Biel/Bienne Station**. A **Grand Comptoir** brasserie will also feature at the station when it is rebuilt at the end of next year.

Norway

- **Picnic and Point** has opened at the new terminal at Norway's Alta Airport.

US

- Camden Food Co, a Vera's burger outlet and Asian concept Rice Tales opened in **Vancouver**.
- Other recent openings include Euro Bar at Toronto, *the real food company* marche concept at Houston, Peet's Coffee at New York's JFK and Cheeseburger Cheeseburger at Orlando Sandford.

Rail Gourmet

- **Rail Gourmet** has launched a new environmental initiative. Called **Step by Step**, the new scheme outlines the company's plans to meet its responsibilities towards the environment.